# **Employer Meeting Feedback**

### March 2021



This is just a quick report compiling the feedback of the March 2021 Employer Meeting.

We had 8 people respond—7 of which who attended the meeting and one who hadn't. Anyone who answered that they hadn't attended the meeting were taken to Question 8 and asked for their ideas for future meetings.

Overall the feedback has been positive and some common topics for future meetings have been highlighted.

# **Question 2**

2. Do you think the session was aimed at the right audience? More Details

| Yes   | 7 |
|-------|---|
| 🛑 No  | 0 |
| Maybe | 0 |



# **Question 3**

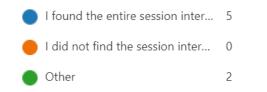
3. Would you say the meeting was the right duration? More Details





### **Question 4**

4. Which parts of the meeting did you find interesting? Please type your answers in 'Other'. More Details





#### Other answers:

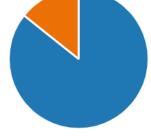
- I was not that interested in the data session and would have preferred a better explanation of the recent legislative changes.
- McCloud, exit cap, employer hub.

# **Question 5**

5. Do you feel that the frequency of these meetings is correct? If not, please enter your preferred frequency.

#### More Details

Yes, continue with quarterly m...
Other
1



#### Other answers:

• I would prefer more frequently, maybe every other month.

### **Question 6**

 How useful did you find the meeting? (With 5 being very useful & 1 being very unhelpful) <u>More Details</u>

3.71 Average Number

### **Question 7**

7. How clear and understandable were the presenters in their delivery? (With 5 being very clear & 1 being very unclear)

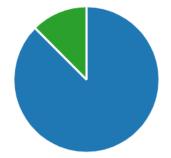
More Details

7 Responses 3.86 Average Number

### **Question 8**

8. Will you be attending future sessions? More Details





### **Question 9**

- 9. What topics would you like to see covered in the future? Are there any particular speakers you would like to hear from?
- More along similar lines to last week's agenda.
- I would appreciate a Q&A session on pensions generally and particularly an update on using shared cost AVCs.
- Please can you demonstrate the employer's portal?
- On-going trends and developments both locally and nationally.
- Helpdesk issues & FAQs, current backlogs & timings, any legislative/regulation updates.

### **Question 10**

### 10. Any other feedback?

'Thank you for engaging with your customers and for asking feedback.'

'Really pleased you are having the sessions, it will really help. I noticed it was very much expected that the Head of HR role would attend but other members of the team would find this useful, please can we make it clearer the invite is extended to all who would find it useful?'